

## **Dr. Foster & Dr. Smith will personally guarantee our prescription heartworm preventives**

*Drs. Foster & Smith Educational Staff*



### **Our guarantee to you**

At Doctors Foster and Smith, our first concern is your pet's health and well-being. We are dedicated to ethical business practices, proper and complete licensure, written guarantees, and a true concern for your pet.

To keep that promise, **we guarantee that we carry only FDA-approved Heartworm Preventives and prescription Intestinal Wormers** - the same prescription products you would get at your veterinarian's office. If they don't work as stated on the product labels, we will cover your pet's reasonable medical bills for treatment. (Please see our terms and conditions below.)

Our written guarantee gives you the peace of mind that every pet owner and veterinarian is looking for when purchasing prescription medications from an online source, like the Doctors Foster and Smith Pet Pharmacy.

As veterinarians, we value the health of your pets above all else. We encourage pet parents and our veterinarian partners to choose a certified online pharmacy such as the Doctors Foster and Smith Pet Pharmacy for all of their pet prescription needs.

#### **Terms and Conditions**

*Heartworm Preventives* - In order for this guarantee to be effective, the client or their veterinarian must contact the Doctors Foster and Smith Pet Pharmacy at 1-800-447-3021 prior to beginning any treatment. Proof of a negative heartworm test within the 6 months prior to the pet being started on product purchased from our pharmacy will be required, as well as a positive heartworm antigen test, confirmed by an outside laboratory. We will also require verification of continuous use of the heartworm

preventive on a monthly basis, with the last dose being taken within 31 days prior to the diagnosis, as well as proof of annual heartworm testing. We have found the average cost of heartworm treatment to be about \$800.00. Doctors Foster and Smith will reimburse the client for diagnostic work-up and treatment, up to and including \$1500 per animal.\*

*Prescription Intestinal Wormers* - In order for this guarantee to be effective, proof of a negative fecal test within the 6 months prior to the pet being started on the prescription heartworm preventive/intestinal wormer product purchased from the Doctors Foster and Smith Pet Pharmacy will be required. Proof of continuous use of the product on a monthly basis, with the last dose being taken within 31 days prior to the diagnosis, will be required also. Doctors Foster and Smith will pay for the positive fecal test and the cost of the treatment, up to \$100 per animal.\* If treatment has already occurred, claims must be submitted within 6 months following the pet's positive test for intestinal worms.

*\*Doctors Foster and Smith reserves the right to withdraw this guarantee at any time if the terms of the guarantee are not met or if there is evidence of fraud.*

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