

Pet Door FAQs

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Are pet doors easy to install?

Yes. Though the thought of putting a hole in your door or wall may seem intimidating, the process is really quite easy. Pet doors are accompanied by easy-to-understand, comprehensive step-by-step installation instructions. Common tools required to install a pet door include a screwdriver, electric drill, jig saw, masking tape, nails, and a tape measure.

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Can I install a pet door in a wall, rather than a door?

Yes, many pet doors are appropriate for installation in walls to give pets access to adjoining rooms to reach food, a litter box, and so on.

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Can pet doors be installed in glass panels?

Small pet doors can be installed in glass panels. However, since cutting glass can be tricky, we recommend that you employ a local glazier (glass cutter). If the glass in your desired installation spot is a toughened glass which cannot be cut, you must replace it with regular glass or clear heavy plastic before installing your pet door.

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How high up on my door or wall should I install a pet door?

Install the door so that the bottom of the door is at the same height as the bottom of your pet's abdomen. To best determine this height, measure from your pet's stomach to the floor when he or she is standing normally.

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Do you have a pet door designed specifically for sliding doors?

Yes, the [PetSafe Patio Panel](#) is designed for use in sliding doors. This airtight panel fits your patio door frame with the door partially open, then adjusts to a frame height of 77-3/4" to 82-1/2".

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Are your pet doors energy efficient?

Pet doors are typically made with energy-efficient magnetic seals to keep the weather out.

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Do pet doors lock?

Most pet doors include a security panel you set or lock in place when you want the door locked. Some pet doors are electronic, and feature automatic locks which may be set to lock in one or both directions. Some feature an electronic "key" which attaches to your pet's collar, and unlocks the door when he or she approaches the door.

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Will my pet door allow me to keep other animals outside?

While this is a question many people ask, in reality, other animals/wild animals rarely use a pet door. If your pet door comes with a locking mechanism such as a SmartKey or an electronic lock set to block outside entrance, outside animals may not enter your home. However, if your pet door has a magnetic flap and you haven't set the security panel in place, outside animals may come and go as they please. If you're concerned about outside animals and want your pet to have exclusive access, the [Electronic SmartDoor](#) is a good choice.

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Do I have to train my dog to use a pet door?

When you install a pet door, you may need to train your pet to use it. If you are having a problem getting your dog to use the door, put the dog on one side of the door and yourself on the other side. Then use a snack to lure your dog through the door. This exercise should quickly help your pet become comfortable using the door. If, after a few days, you are still experiencing problems, try propping the door open so your pet can access the outside even more easily. Then, lower the door once your pet becomes comfortable with the door.

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Which pet doors work best for large dogs?

Several pet doors include sizes designed specifically to fit large dogs. These include: [PetSafe Freedom Aluminum Dog Door](#) and [PetSafe Patio Panel Doors](#).

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