

**DOCTORS
FOSTER AND SMITH**
Return and Exchange Form
Questions? Call 1-800-575-8475

Step 1: Original Order #: _____

**See Reverse Side for Preprinted Return Address Label

Originally Purchased by:

Send Exchange or Refund to:

(Name)

(Name)

(Address)

(Address)

(City) (State) (Zip)

(City) (State) (Zip)

() () ()
(Phone) (Daytime) (Evening)

() () ()
(Phone) (Daytime) (Evening)

Please select one of the following options:

Exchange for another item(s). Place a Credit on File Request a Gift Certificate

Reimburse my original method of payment. **As a gift recipient, an exchange, credit on file, or gift certificate may be requested.

Step 2: Items being Returned In the form below, please indicate the item(s) you are returning.

Reason Code	Item #	Color/Flavor	Size	Quantity	Item Description	Unit Price	Total Price
230	AB-98157	Blue	17"	1	Example Return Item	\$14.99	\$14.99

Reason Codes:

200	Product Defective	215	Wrong Item Shipped/Ordered	230	Size/Color/Flavor
205	Missing Parts	220	Item Not as Pictured/Described	235	Changed Mind
210	Difficult to Assemble	225	Quality/Durability of Product	240	Reason Not Listed

Step 3: Exchanges In the form below, please indicate the item(s) you would like in exchange.

Item #	Color/Flavor	Size	Quantity	Item Description	Unit Price	Total Price
AB-17859	Green	21"	1	Example Exchange Item	\$16.99	\$16.99

Step 4: Payment Information

Method of Payment:

If the total of your exchange or new order exceeds the value of your returned items, please provide a method of payment. (Please select one.)

Visa Mastercard Discover Card American Express Check or Money Order Enclosed

Card Number: _____

Exp. Date: _____/_____/_____

CSV Code: _____

Signature: _____

3-4 digit security code on back of card,
American Express is on front of card

**Return of electrical equipment to Doctors Foster and Smith for exchange or refund is limited to 60 days from the date of purchase. Beyond 60 days, electrical equipment is covered by the manufacturer's warranty and should be returned directly to the manufacturer.