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If you are the customer listed on the back cover of this catalog, fill in the boxes at right with your Customer Number and Catalog Number from the address area on the back cover.

customer number C= _ _ _ _ _ _ _ _ _ _

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BILLING ADDRESS Please fill in your customer information below and indicate if you are a new customer or if you have a change of address.

☐ NEW CUSTOMER ☐ CHANGE OF ADDRESS

NAME

BUSINESS NAME

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Please include street address as FedEx cannot deliver to PO Boxes.

CITY STATE ZIP

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☐ Same as billing address (see left)

☐ Different from billing address (please fill out below)

NAME

BUSINESS NAME

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CITY STATE ZIP

DAYTIME PHONE

EMAIL ADDRESS

ITEM#	NAME OF ITEM	PAGE	SIZE	COLOR/ FLAVOR	QTY	PRICE EA	TOTAL

FOR PRESCRIPTION ORDERS Please fill in order information below. Attach **original** prescription to this order. Veterinarians (only) may fax prescriptions to 1-800-447-2404.

Veterinarian Name: **Veterinarian Phone:**

ITEM#	NAME OF ITEM	PET NAME	PET TYPE	PG	QTY	PRICE EA	TOTAL

PAYMENT METHOD We accept personal checks, money orders, Visa, MasterCard, American Express, and Discover.

☐ Do not process my check electronically.

☐ Gift Certificate: __/__/__ _____
issue date number

Credit Card Information:
Enter card number:

Enter the 3- or 4-digit security code located on your card:

AUTHORIZED SIGNATURE *(as shown on credit card)* Exp. Date

PRODUCT PERSONALIZATION Please fill in your information for item(s) to be personalized. Refer to individual product information for spacing allowances. Please allow 2-3 extra business days.

SEND A GIFT CERTIFICATE

Mail or email a gift certificate and let them get whatever they want! Please allow 4-7 days for delivery of mailed certificate. Need it last minute? Order an electronic Gift Certificate and it will arrive within 24 hours! It's never been so easy to give the perfect gift. Order item #3091 and specify your preference to send by mail or email.

Pricing subject to change without notice.

NEW FREE GROUND SHIPPING

Ground Shipping: *Delivery in 4-7 business days.*
Healthcare-only orders..... **FREE**
Prescription-only orders..... **FREE**
Flea & Tick-only orders ..... **FREE**
Nametags, collars & leads-only orders.... **FREE**
Any combination of above..... **FREE**

ALL OTHER ORDERS ONLY **$5.99**
FLAT RATE GROUND SHIPPING*

Residents outside 48 connecting states, please call 1-800-575-8475.

*Applies to standard ground shipping to lower 48 states. Regular shipping rates apply to additional items if order contains items besides Free Shipping products. Additional shipping charges apply for freight, expedited and air shipments.

EXPRESS SHIPPING: *Add to ground shipping & handling.*
EXPEDITED 2-4 business days..... Add $12.99
FedEx 2nd DAY..... Add $14.99
FedEx NEXT DAY ..... Add $19.99
FedEx NEXT DAY SAT DEL..... Add $34.99

SHIPPING SCHEDULE

- Orders placed by noon CST Mon-Fri ship the same business day. Prescription orders ship after vet approval.
- Orders placed after noon on Fri, or on Sat or Sun, ship the next business day (Mon). Though we process your orders 24 hours a day, 7 days a week, our carriers pick up packages Mon-Fri only.
- All ground orders shipped from our warehouse arrive in 4-7 business days.

Products drop-shipped from our vendors(i.e., dog beds, cat furniture, and personalized items) and compounded prescription orders may take longer to ship.

We reserve the right to change shipping and handling fees without notice, if we receive unexpected fuel surcharge increases from our carriers, i.e., FedEx, UPS.

When shipping by air, some restrictions apply on heavy, oversized or personalized items. The blue airplane symbol ✈ indicates items requiring additional shipping fees on express orders. Please call 1-800-575-8475 for the exact charges.

MERCHANDISE TOTAL	
Ground Shipping (See left)	
Express Shipping (See left; add to ground shipping)	
WI residents: Add 5% Sales Tax (plus county sales tax if applicable)	
TOTAL AMOUNT DUE	

THANK YOU FOR YOUR ORDER!

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by indicating which of these you care for: ☐ Dog ☐ Cat ☐ Horse ☐ Aquarium/Fish ☐ Pond Fish/Water Garden ☐ Pet Bird ☐ Wild Birds ☐ Small Pet/Ferret ☐ Reptile

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Rec'd:	
Amt:	Batch#:
Inv#:	
Rx:	